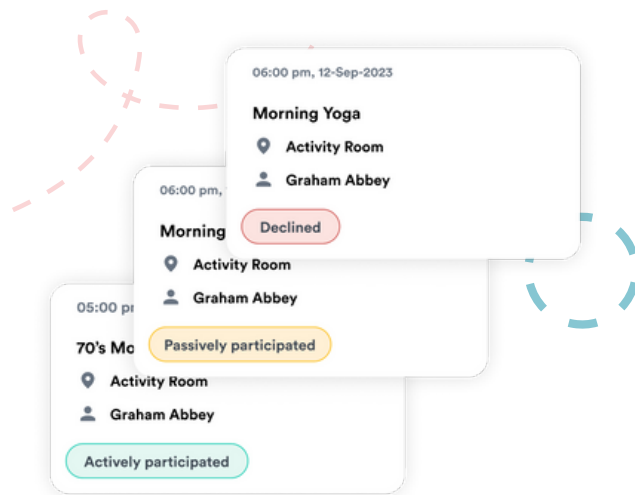


Stay Connected. Stay Informed. Stay Involved.



A window into your loved one's world is now at your fingertips. Welbi's Family Portal is designed to strengthen your connection, provide peace of mind, and make staying involved in their daily life easier than ever.

With Welbi's Family Portal, you can:

Be in the Know

Get real-time updates on your loved one's activities, including which programs they're enjoying and how actively they're participating.

Plan Shared Moments

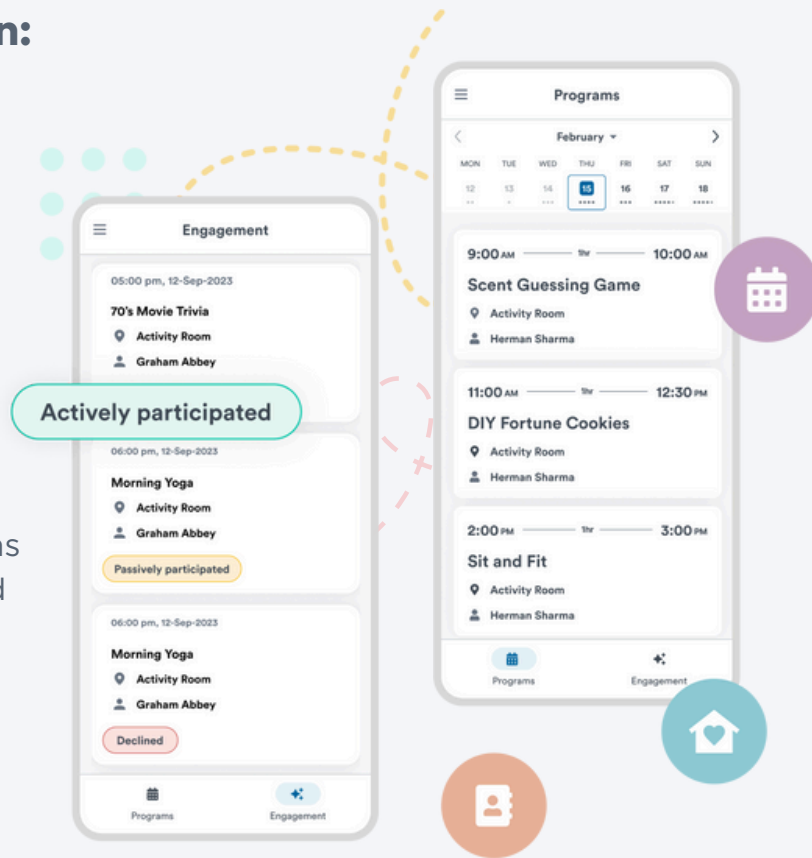
View the activity calendar to plan visits and join in on upcoming events, creating cherished memories together.

Connect with Care

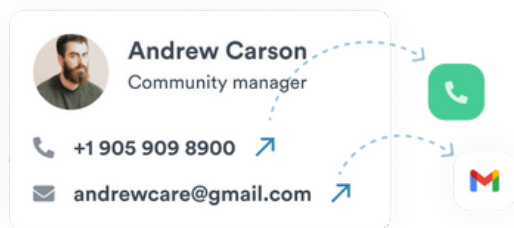
Easily connect with the care team with questions or concerns, fostering open communication and trust.

Access Anytime, Anywhere

Conveniently access the secure portal on your computer or mobile device, whether you're at home or on the go.



Connect with your loved one like never before. Ask the community about getting started with Welbi's Family Portal today!



Frequently Asked Questions



What is the Family Portal?

The Family Portal is a digital tool that allows family members and loved ones to stay up to date on the programs and activities available to residents, as well as stay informed on their loved one's daily activities and engagement patterns.

How secure is the Family Portal?

Security is a top priority! The Family Portal uses state-of-the-art encryption and follows best practices in data protection to ensure all information remains private and secure. Welbi is SOC2 compliant, a cybersecurity compliance framework that ensures data is stored and processed in a secure manner.

Can all family members access the portal?

When your family first signs up with our Family Portal, an individual will be assigned the role of Family Portal Admin. From there, the Family Portal Admin can invite other individuals to join them on the Family Portal as they see fit. The Family Portal Admin can also revoke any other user's access at any time, as needed. There is no limit to the number of family members who can join.

What kind of information can I find on the Family Portal?

You can view the community's calendar of programs and activities, as well as your loved one's attendance at these programs and activities including their level of engagement and the duration of their participation. You can also access a community directory of staff contact information.

Where does the attendance information in the Family Portal come from?

Staff members document who is in attendance at each program as well as their level of engagement in the activity. This information helps monitor resident engagement and prevent social isolation within our community. In the event of an outbreak situation, it also facilitates contact tracing. Please note that in some cases, attendance may be entered up to several days after a program (depending on staff availability).

What is Welbi?

Welbi is a recreation management platform used by the team to plan calendars, streamline programs, keep records up to date, connect residents based on similar interests, and ensure no resident is at risk of social isolation.